

One-Stop Operator

Annual Workplan: 2024 -25

CAREER National Emergency Grant

- Objective 1 - Development of a Virtual American Job Center (AJC)
 - Work with MDOL Steering Committee and Project Team to review progress and liaise with CCWI on key decisions
 - Research and develop staff training in collaboration with MDOL
 - Monitor VAJC use and customer experience for continuous improvement

1. Coordination and Integration of Services

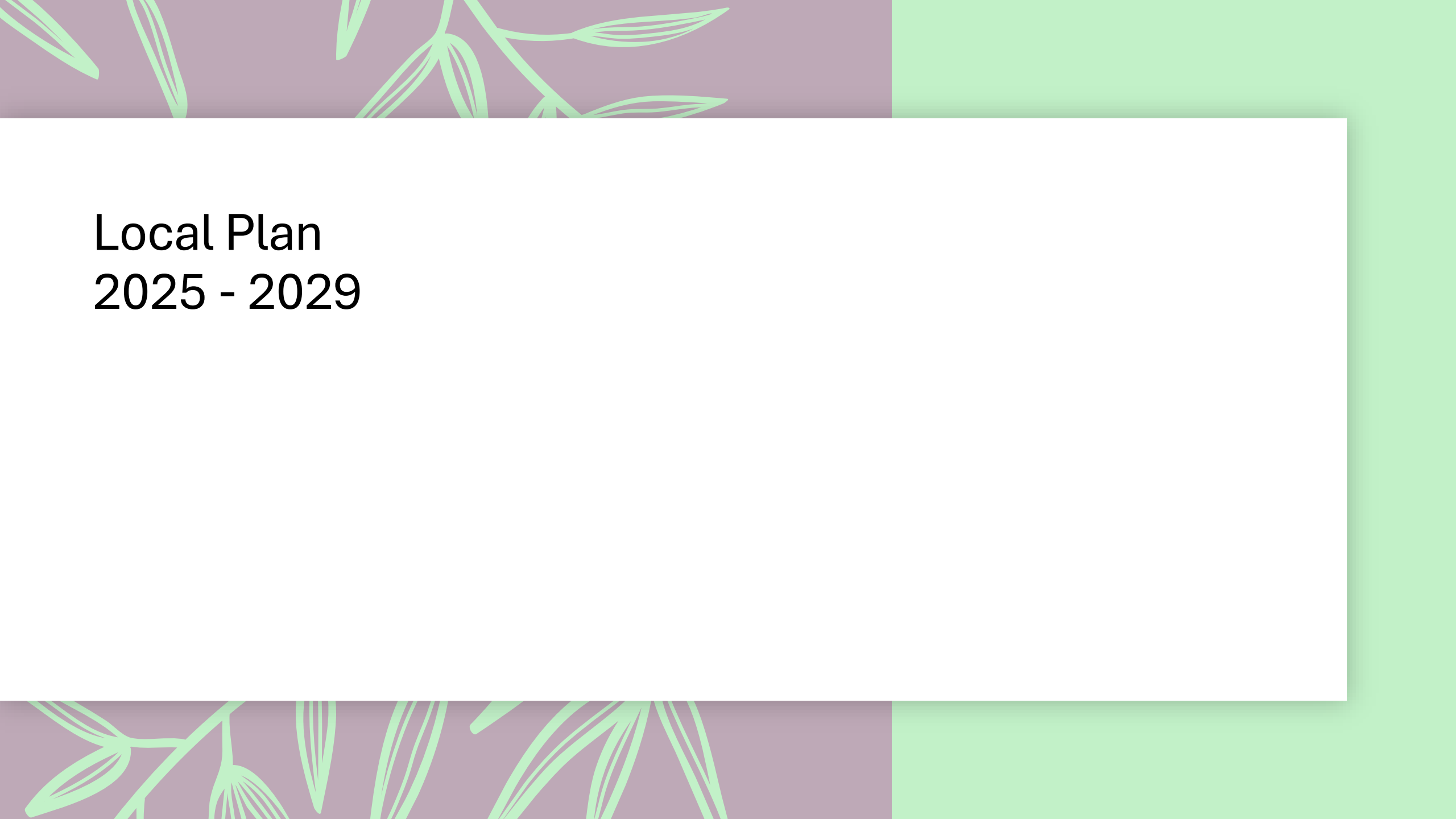
- Objective 1A & 1B: Service Integration; Integrate WIOA Partners
 - Quarterly One-Stop Partner Meetings
 - September 17, 2024: One-Stop & Affiliate Site Access
 - December 17, 2024: TBD
 - March 18, 2025: Local Plan Update
 - June 17, 2025: IFA & MOU Update
- Objective: 1C Front-line Staff Collaboration
 - Coastal Operator Group Meetings
 - 7/24/24, 8/28/24, 9/25/24, 10/23/24, 11/20/24, 1/22/25, 2/26/25, 3/26/25, 4/23/25, 5/28/25, 6/25/25

2. Employer Engagement & Sector Initiatives

- Objective 2A: Strategize & Streamline Employer Outreach
 - Employer Outreach Meetings w/ Workforce Solutions Business Coordinators
 - 7/22/24, 8/26/24, 9/23/24, 10/28/24, 11/25/24, 12/16/24, 1/27/25, 2/24/25, 3/24/25, 4/28/25, 5/19/25, 6/23/25
- Objective 2B: Align Business Resources Across WIOA Core Partners & Implement Business Services Assessment Recommendations*
 - Promote business services to local employers and service providers
 - Provide cross-training between agencies
 - Deepen Relationships with the business community

3. MOU & IFA Development

- Objective 3A: Updated IFA
 - September 2025 – 2028
- Objective 3B: Updated MOU
 - September 2025 - 2028



Local Plan 2025 - 2029